

ANCRUM ONE



PATIENT INFORMATION NOTICE

MISSED APPOINTMENTS

Due to an increase in the number of missed appointments through patient's failing to attend without informing the Practice, it has become necessary to implement the following policy:

If you fail to attend 3 pre-booked appointments within a 6 month period you will receive a warning either verbally or in writing advising you that a further non attendance within 6 months may result in you being removed from the Practice list and will have to find an alternative doctor.

Any patient who may have a specific problem this is preventing them from informing the practice when they cannot attend an appointment should make the Practice aware of this.

If you cannot attend your appointments for any reason please let the Practice know as soon as possible so that we can offer the appointment to another patient.

Thank you for your co-operation.